

Monitoring Synology Active Backup with CheckCentral

 CHECKCENTRAL

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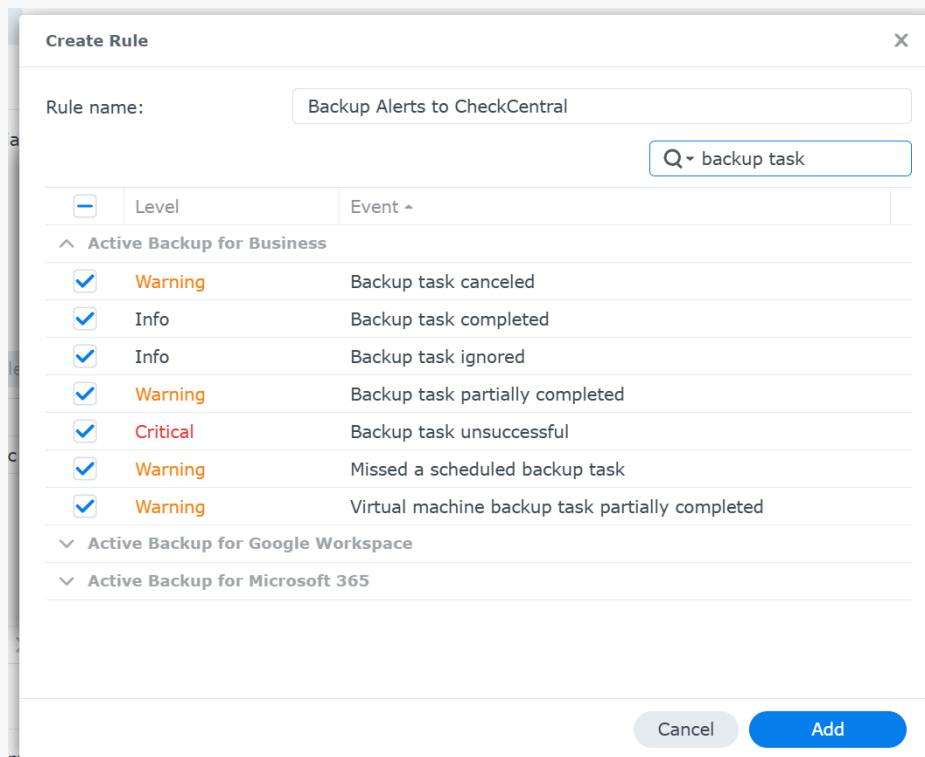
Synology Active Backup is used by many MSPs for local and offsite machine, M365, and Google Workspace backups. This guide will provide some general steps for configuring the email notifications on the Synology NAS, and configuring checks for the various types of backups. Synology backup emails and email notification settings can vary depending on the version of DSM and the type of job, so this is meant to be a general overview, and not an all-encompassing guide.

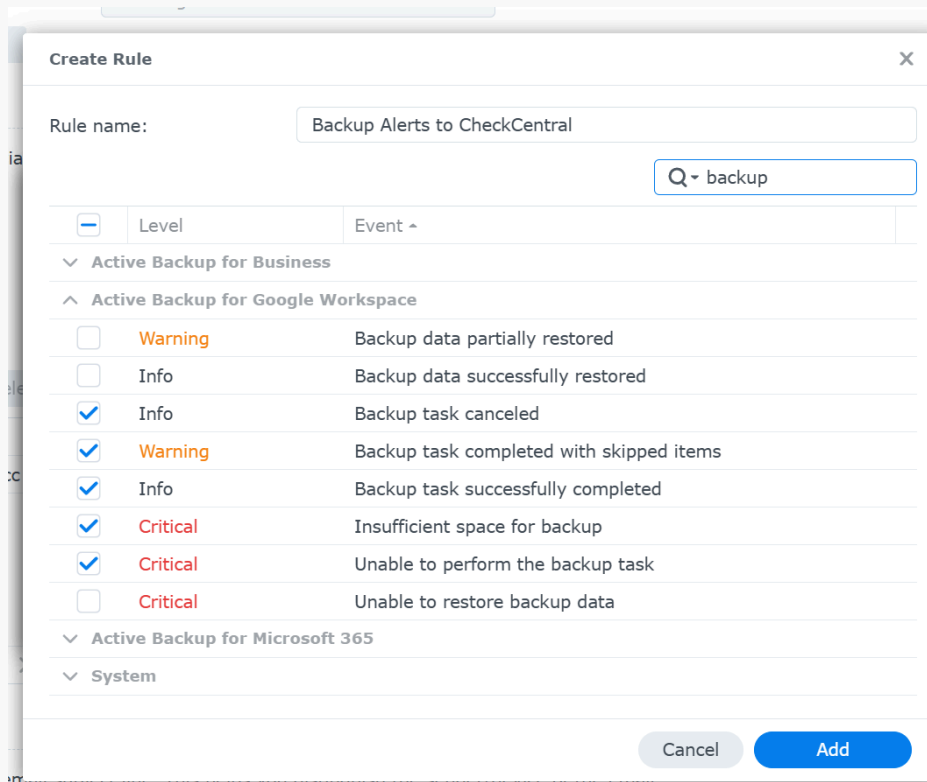
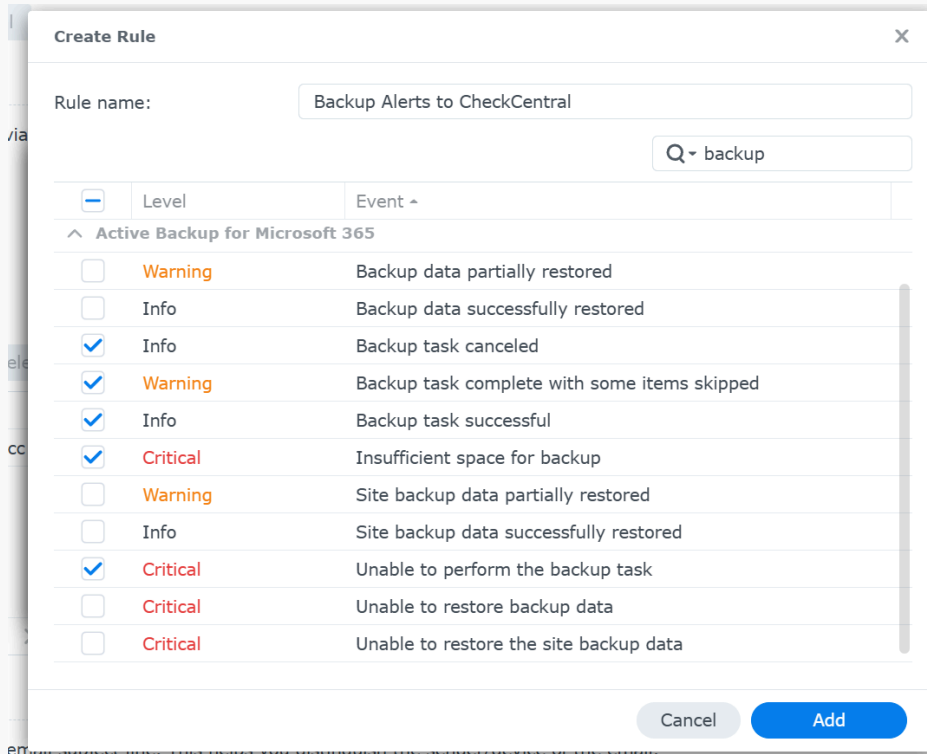
If you're unfamiliar with creating Checks in CheckCentral, please read through our [Check Creation Guide](#) first. Once you're comfortable with how the checks work, the information below will provide details on using notification rules in the Synology UI, and what criteria you can use in your Checks for matching and determining Success statuses.

Configuring Recipient Profiles on the Synology NAS

You'll likely want to create a custom recipient profile on the NAS to send only the backup notifications to CheckCentral. The destination email address in the notification rule should be your base CheckCentral email address. You can access the settings for recipient profiles in Synology DSM > Control Panel > Notification > Email.

Below are some screenshots of the notification types we recommend sending to CheckCentral.





Check Matching Rules and Status Criteria for a Machine Backup Notification

For matching an Active Backup for Business job, you'll want to do the following in the Email Matching section of the Check configuration:

- Disable the "Use email address specific to this check" option.
- Set the matching rule to `Body Text` `Contains` `job-name on nas-name`. For example, if your job name is FRONTDESK and your NAS name is ABCNAS01, then your body text contains match would be `FRONTDESK on ABCNAS01`

Email Matching

Use email address specific to this check:

Your source application should be configured to send an email to the following email address:



everydaymsp@mycheckcentral.cc

Matching Rules

Condense whitespace

Combine attachments

Must match `All` of the following rules:

Body Text	Contains		
FRONTDESK on ABCNAS01			

[+ Add Matching Rule](#)

For the setting the Check status, you'll want to do the following in the Status section of the Check configuration:

- Set the Default Status to Failure.
- Set the Success Status rule to `Body Text` `Contains` `has been completed.` (make sure to include the period after completed)

Success Status Rules

Condense whitespace

Combine attachments

Must match All of the following rules:

Body Text Contains has been completed.

[+ Add Success Rule](#)

Creating a Check for an M365 Backup Notification

For matching an Active Backup for Microsoft 365 job, you'll want to do the following in the Email Matching section of the Check configuration:

- Disable the "Use email address specific to this check" option.
- Set the matching rule to Body Text Contains job-name on [nas-name]. For example, if your job name is ABC Accounting M365 and your NAS name is ABCNAS01, then your body text contains match would be

ABC Accounting M365 on [ABCNAS01]

Email Matching

Use email address specific to this check:

Your source application should be configured to send an email to the following email address:

everydaymsp@mycheckcentral.cc

Matching Rules

Condense whitespace

Combine attachments

Must match All of the following rules:

Body Text Contains ABC Accounting M365 on [ABCNAS01]

[+ Add Matching Rule](#)

For the setting the Check status, you'll want to do the following in the Status section of the Check configuration:

- Set the Default Status to Failure.
- Set the Success Status rule to `Body Text` `Contains` `was completed.` (make sure to include the period after completed)

Success Status Rules

Condense whitespace

Combine attachments

Must match `All` of the following rules:

`Body Text` `Contains` `was completed.`

[+ Add Success Rule](#)

Creating a Check for a Google Workspaces Backup Notification

For matching an Active Backup for Google Workspaces job, you'll want to do the following in the Email Matching section of the Check configuration:

- Disable the "Use email address specific to this check" option.
- Set the matching rule to `Body Text` `Contains` `job-name on [nas-name]`. For example, if your job name is ABC Accounting Google Workspaces and your NAS name is ABCNAS01, then your body text contains match would be `ABC Accounting Google Workspaces on [ABCNAS01]`

Email Matching

Use email address specific to this check:

Your source application should be configured to send an email to the following email address:

everydaymsp@mycheckcentral.cc

Matching Rules

Condense whitespace

Combine attachments

Must match All of the following rules:

Body Text Contains ABC Accounting Google Workspaces on [ABCNAS01]

[+ Add Matching Rule](#)

For the setting the Check status, you'll want to do the following in the Status section of the Check configuration:

- Set the Default Status to Failure.
- Set the Success Status rule to Body Text Contains was successfully completed. (make sure to include the period after completed)

Success Status Rules

Condense whitespace

Combine attachments

Must match All of the following rules:

Body Text Contains was successfully completed.

[+ Add Success Rule](#)

For more detail on Check creation and best practices, see our [Check Creation Guide](#).

For other guides and support contact information, see [CheckCentral Support](#)

About CheckCentral

CheckCentral Monitoring consolidates and simplifies backup, system, and software email updates into a clean, graphical dashboard, bringing peace of mind to IT administrators of SMBs, Enterprises, and MSPs.

To learn more about CheckCentral, visit: <https://www.checkcentral.com>

About Binary Fortress Software

Binary Fortress has spent 19 years in pursuit of one goal: create software to make life easier. Our software ranges from display management and system enhancement utilities to monitoring tools and digital signage. IT administrators, professional gamers, coffee-shop owners, and MSPs all rely on Binary Fortress to make their days better, and their lives easier.

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